

## 2008 Medicaid Changes for Audiologists and SLPs

Quick Procedure Guides

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## ForwardHealth Interchange

- ForwardHealth Interchange will replace Wisconsin's existing Medicaid Management Information System (MMIS) which has been in existence since the 70s.
- Providers and trading partners will have more ways to verify member enrollment, submit electronic claims, adjustments and prior authorizations through the secure portal.

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## ForwardHealth Interchange: Changes to Hearing Services, Hearing Instruments and SLP Services

- Establishes deadlines for providers to respond to returned PA requests and amendment requests.
- Revises all PA forms. New forms can be downloaded and printed from the Forward Health website or providers can order copies from Provider Services.

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**ForwardHealth Interchange: Changes to Hearing Services, Hearing Instruments and SLP Services**

- PA numbers will NO LONGER be pre-printed on PA request forms. Once received, ForwardHealth will assign a PA number which will consist of 10 digits.
- After the change over, if ForwardHealth receives a PA request on an old form, it will be sent back to the provider with a letter requiring resubmission on a new form.

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**ForwardHealth Interchange: Revisions to the PA/HIAS1**

- No PA number on form
- One part form available in Microsoft Word or PDF (fillable)
- The term "rendering provider" replaces "performing provider" to align with HIPPA.
- Billing and rendering provider taxonomy code fields are added (Elements 4b, 6b and 13) for NPI implementation.
- Audiologist taxonomy code is 231H00000X
- Provider's are now required to include the ZIP+4 code (Element 3) for NPI implementation.

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**ForwardHealth Interchange: Revisions to the PA/RF**

- No PA number on form
- One part form available in Microsoft Word or PDF (fillable) the PA/TA or PA/SOI is also available in either Microsoft Word or PDF (fillable) form
- The term "rendering provider" replaces "performing provider" to align with HIPPA
- Billing and rendering provider taxonomy code fields are added (Elements 5a, 5b and 16) for NPI implementation
- Speech Language Pathologist taxonomy code is 235Z0000X (Note: if you are billing under a rehabilitation agency or outpatient clinic check with your billing department on how to fill out these elements)
- Providers are now required to include the ZIP+4 code (Element 4) for NPI Implementation

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### ForwardHealth Interchange: PA Forms

- Forms are available prior to implementation at [dhs.wisconsin.gov/ForwardHealth](http://dhs.wisconsin.gov/ForwardHealth)
- After implementation forms will be available from the Portal.
- Provider services can supply a paper copy for photocopying at 1-800-947-9627 or can be ordered from  
ForwardHealth  
Form Reorder  
6406 Bridge Rd.  
Madison, WI 53784-0003

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### PA Decisions

- PA review process will be the same with a clerical and clinical review.
- A decision will be rendered within 20 working days from receipt of all the necessary information. Decisions will be returned via the Portal if the provider has a portal account. If no account, then decision will be mailed to the rendering provider address on file (NOT the one on the PA). Faxed PA's will receive notification by mail.

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### PA's continued

- If a provider's response is requested they have 30 **calendar** days to respond.
- If ForwardHealth does not receive a response, the PA status becomes inactive and the provider will be required to submit a new request.
- ForwardHealth changes do not affect the current Managed Care MA policy procedures.

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## Other PA tidbits

- Recipients are now referred to as Members. All members will be receiving new member cards and numbers eliminating the SSN+ methodology.
- Providers have to use their NPI number which they have already supplied to ForwardHealth. If you have not reported your number you should do so NOW.

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## Forward Health Portal

- Once you are at the Portal you will select whether you want to enter as a Provider unless you are also managing your office billing etc.

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<https://www.forwardhealth.wi.gov/WIPortal/Default.aspx>



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## Provider Portal

- The first time you enter to provider portal you will need to register on the right side of the screen.
- Follow up visits you will enter your username and password.

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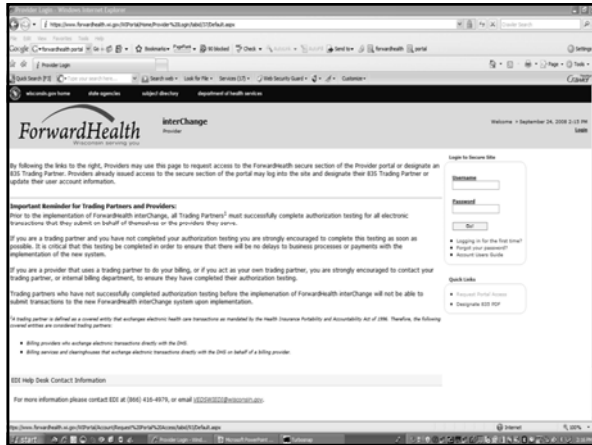
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## Provider registration

- The following screen is what you will see when registering to use the portal as a provider.

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## Handbooks/Updates

- All provider handbooks will be accessible online. You can print out various sections that relate to your professional needs.
- All future ForwardHealth (Medicaid) updates will be posted on this website. You can request hardcopy if you so desire.

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